

## TIPS AND INFO FOR SHIPPING ICP TESTS

### GENERAL REMARKS

To get water samples safely to their destination, we have the following tips:


- Secure the tubes in your parcel with rubber band or paper to prevent them from rolling.
- Screw the caps of the sample tubes on tightly.
- Apply **sufficient** postage (if in doubt, check with the post office).
- **Attach stamps securely:** use self-adhesive stamps, stick wet adhesive stamps on paper and not on smooth surface or secure the stamp with extra adhesive.
- Use **tracking options**.
- **Indicate sender** on the outside of the shipment: in case of problems, the sender can be easily notified by the post office or by us.

After the sample arrives at the lab, a confirmation of receipt will be sent by email (only if sample was registered online at [lab.faunamarin.de](http://lab.faunamarin.de)).

Normal postal delivery time is 1 to 7 business days within Germany and 2 to 14 business days for international shipments. If the water sample has still not arrived after 14 days, please submit a follow-up request to your shipping company.

### READ IF SENDING FROM A **NON-EU** COUNTRY

There are collection points for water samples for several countries, please check on the list below, if your country is listed and use this address as recipient (samples can be sent as domestic mail to these addresses). All samples are repackaged there and sent to Germany by express several times a week. All information about the sender will be lost during this process, so please **register** the samples online at: [lab.faunamarin.de](http://lab.faunamarin.de)!

**Jump to:** Europe/Middle East - North-America - South America/Caribbean - Asia/Pacific - Africa 

We **strongly recommend** using these **collection points** as due to changed regulations most samples sent directly to our laboratory in Germany are held in customs causing very long shipping times.

ONLY if you choose to ship **DIRECTLY** to our lab in Germany from a **NON-EU** country:

For a chance of proper customs clearance, there must be a proforma invoice attached to the outside of the parcel. The proforma invoice must show a description (3,5% saline solution for analysis of trace elements / TARIC code 25010010 / REACH: Y113) and the value (0,10 € per test) of the content. The declaration with **form CN 22** is **invalid** and a smooth customs clearance cannot be guaranteed with it.

- **Shipments with unpaid customs duties will not be accepted!**
- **No claims for compensation for shipments that are held in customs due to incorrect/missing documents!**

## COLLECTION POINT ADDRESSES:

### EUROPE & MIDDLE EAST

#### United Kingdom

BCUK Aquatics Ltd  
Warwick Road Unit 3  
Fairfield Industrial Estate  
Louth  
LN11 0YB Lincolnshire  
United Kingdom

@ food4fish.co.uk/icp- lab

+44 1507 600477

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#### Italy

Aquaristica SRL  
Via Antonio Labriola 10-12  
40010 Sala Bolognese  
Italy

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#### Schweiz/Suisse/Svizzera

Fauna Marin ICP Labor  
Saien 952  
9107 Urnäsch  
Schweiz

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#### Norway

Reefly Aquatics  
Andreas Sætre  
Kalamyrveien 24a  
4310 Hommersåk  
Norway

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#### Україна / Ukraine

ТОВ «ГРАН-МАРИН»  
Чоколівський бульвар 34  
03087  
КИЇВ

GRAN-MARINE LLC  
Chokolivskiy blvd. 34  
03087  
KYIV

+38 0988922962

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## ישראל / Israel

פרימיום אקוואטיקס בע"מ  
רחוב אלומות 81  
ניצני עוז  
ישראל 4283600

PREMIUM AQUATIX LTD  
Alumot Street 81  
Nitzanei Oz  
Israel 4283600

@ www.aquatix.co.il  
☎ +972-52-8655195  
✉ info@aquatix.co.il

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## Türkiye / Turkey

DarkDeepSea Akvaryum Pet Shop  
İthalat İhracat Sanayi ve Ticaret  
Tolga Bağrıyanık  
Efeler Mahallesi 315 Sokak No: 16/A  
35380 Buca / İzmir  
Türkiye

@ darkdeepsea.com  
☎ +905526141816  
✉ info@darkdeepsea.com

## NORTH AMERICA

### Canada

Exotic Reef  
3024-165 Legion Road North  
Toronto, ON  
M8Y0B3  
Canada

Raging Reef  
10227 Avenue Papineau  
Montréal, QC,  
H2B2A1  
Canada

✉ info@exoticreef.ca

@ www.ragingreef.com  
✉ info@ragingreef.com

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### USA

CV Industries  
Fauna Marin ICP Lab  
505 JF Smith Ave  
Slidell LA 70460  
United States

Route 66 Marine  
Eric Caamano  
13458 S Western Ave.  
Gardena, Ca 90249  
United States

☎ 310-279-6482  
✉ eric@route66marine.com

## SOUTH AMERICA & CARRIBEAN

### Argentina

AQUARIUM DEPOT  
Fragata Pres. Sarmiento 1546  
Cdad. Autónoma de Buenos Aires, C.P.  
Argentina

@ aquariumdepot.com.ar  
☎ (011) 6708-4386  
✉ info@aquariumdepot.com.ar

AQUALIFE  
Av. Sta Fe 2123, Martínez,  
Provincia de Buenos Aires, C.P.1640  
Argentina

@ aqualife.com.ar  
☎ (011) 4745-3783  
☎ (011) 3421-8129  
✉ info@aqualife.com.ar

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### Costa Rica

Oceano Acuario Marino y Dulce SRL  
Damaris Acuña  
40501 San Rafael de Heredia,  
contiguo a la municipalidad,  
Centro Comercial El Campanario, Local #2,  
Heredia  
Costa Rica

@ oceanoacuariomyd.com  
☎ +506 87148297  
✉ ventas@oceanoacuariomyd.com

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### Brazil

FAUNA MARIN BRAZIL  
ATT GUTO CYPRIANO  
Rua Pedro Alves, 307 – Galpão CET LOGISTICS  
Bairro Santo Cristo – Rio de Janeiro – RJ CEP 20220-283  
Brasil

## ASIA & PACIFIC

### Japan

有限会社 LSS 研究所  
〒194-0005 東京都町田市南町田 3-17-8

@ e-lss.jp  
✉ lsslaboratory.ocnk.net/contact

LSS Laboratory Co. Ltd.  
3-17-8 Minami-Machida-shi  
194-0005 Tokyo

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## Hong Kong

WIYL LTD

5A, Block A, Vita Tower,  
29 Wong Chuk Hang Road  
Hong Kong

@ exotic-aqua.com  
☎ +852 2668 3900  
✉ info@exotic-aqua.com

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## New Zealand

EasternMarine Aquariums Ltd  
21/114 Wiri Station Road Wiri  
2104 Auckland

@ easternmarineaquariums.co.nz  
☎ +64 0800 102444  
✉ info@easternmarineaquariums.co.nz

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## Singapore (+Malaysia, Indonesia, Brunei)

DE Aquatic Pte Ltd  
706 Geylang Road  
Singapore 389621

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## Malaysia

Macallum Ocean  
12, Jalan 13/108c, Taman Sungai Besi  
Sungai Besi  
57100 Kuala Lumpur  
Malaysia

@ macallumoclean.com  
☎ +60 16-456 1845  
✉ macallum\_oceankl@hotmail.com

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## 臺灣 / Taiwan

一級商品有限公司  
武光路富光四巷109-1  
41404台中市  
臺灣

TIER ONE MERCHANDISE LIMITED  
Fuguang 4th Ln., Wuguang Rd. No. 109-1  
41404 Taichung City  
Taiwan

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## ราชอาณาจักรไทย / Thailand

Worldwidereef  
เจเจ พลาซ่า โซน D 178-179  
อำเภอลาดยาว ยาดูย์ยก  
10900 กรุงเทพมหานคร  
ประเทศไทย

Worldwidereef  
JJ Plaza Zone D 178-179  
Ladyaow Jatujak District  
10900 Bangkok  
Thailand

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**Việt Nam / Vietnam**

Reef Rite  
136 Đường số 83  
Phường Thạnh Mỹ Lợi  
Quận 2  
Hồ Chí Minh  
Hochiminh City  
Vietnam

Reef Rite  
136 Street No. 83  
Thanh My Loi Ward  
Thu Duc City  
Việt Nam

**AFRICA**

**South Africa**

Reef Critters (Pty) Ltd  
Nicholas Schaff  
Plot 111 Main Service Road  
Kibler Park  
Johannesburg  
South Africa  
2091