

TIPS AND INFO FOR SHIPPING ICP TESTS

GENERAL REMARKS

To get water samples safely to their destination, we have the following tips:


- Secure the tubes in your parcel with rubber band or paper to prevent them from rolling.
- Screw the caps of the sample tubes on tightly.
- Apply **sufficient** postage (if in doubt, check with the post office).
- **Attach stamps securely:** use self-adhesive stamps, stick wet adhesive stamps on paper and not on smooth surface or secure the stamp with extra adhesive.
- Use **tracking options**.
- **Indicate sender** on the outside of the shipment: in case of problems, the sender can be easily notified by the post office or by us.

After the sample arrives at the lab, a confirmation of receipt will be sent by email (only if sample was registered online at lab.faunamarin.de).

Normal postal delivery time is 1 to 7 business days within Germany and 2 to 14 business days for international shipments. If the water sample has still not arrived after 14 days, please submit a follow-up request to your shipping company.

READ IF SENDING FROM A **NON-EU** COUNTRY

There are collection points for water samples for several countries, please check on the list below, if your country is listed and use this address as recipient (samples can be sent as domestic mail to these addresses). All samples are repackaged there and sent to Germany by express several times a week. All information about the sender will be lost during this process, so please **register** the samples online at: lab.faunamarin.de!

Jump to: Europe/Middle East - North-America - South America/Caribbean - Asia/Pacific - Africa 

We **strongly recommend** using these **collection points** as due to changed regulations most samples sent directly to our laboratory in Germany are held in customs causing very long shipping times.

ONLY if you choose to ship directly to our lab in Germany from a **non-EU** country:

For a chance of proper customs clearance, there must be a proforma invoice attached to the outside of the parcel. The proforma invoice must show a description (3,5% saline solution for analysis of trace elements / TARIC code 25010010 / REACH: Y113) and the value (0,10 € per test) of the content. The declaration with **form CN 22** is **invalid** and a smooth customs clearance cannot be guaranteed with it.

- **Shipments with unpaid customs duties will not be accepted!**
- **No claims for compensation for shipments that are held in customs due to incorrect/missing documents!**

COLLECTION POINT ADDRESSES:

EUROPE & MIDDLE EAST

United Kingdom

BCUK Aquatics Ltd
Warwick Road Unit 3
Fairfield Industrial Estate
Louth
LN11 0YB Lincolnshire
United Kingdom

@ food4fish.co.uk/icp-lab
☎ +44 1507 600477

Schweiz/Suisse/Svizzera

Fauna Marin ICP Labor
Saien 952
9107 Urnäsch
Schweiz

Norway

Reefly Aquatics
Andreas Sætre
Kalamyrveien 24a
4310 Hommersåk
Norway

Україна / Ukraine

ТОВ «ГРАН-МАРИН»
Чоколівський бульвар 34
03087
Київ

GRAN-MARINE LLC
Chokolivskyi blvd. 34
03087
KYIV

☎ +38 0988922962

ישראל / Israel

פרימיום אקוואטיקס בע"מ
רחוב אלומות 81
ניצני עוז
ישראל 4283600

PREMIUM AQUATIX LTD
Alumot Street 81
Nitzanei Oz
Israel 4283600

@ www.aquatix.co.il
☎ +972-52-8655195
✉ info@aquatix.co.il

Türkiye / Turkey

DarkDeepSea Akvaryum Pet Shop
İthalat İhracat Sanayi ve Ticaret
Tolga Bağrıyanık
Efeler Mahallesi 315 Sokak No: 16/A
35380 Buca / İzmir
Türkiye

@ darkdeepsea.com
☎ +905526141816
✉ info@darkdeepsea.com

NORTH AMERICA

Canada

Exotic Reef
3024-165 Legion Road North
Toronto, ON
M8Y0B3
Canada

✉ info@exoticreef.ca

Raging Reef
10227 Avenue Papineau
Montréal, QC,
H2B2A1
Canada

@ www.ragingreef.com
✉ info@ragingreef.com

USA

CV Industries
Fauna Marin ICP Lab
505 JF Smith Ave
Slidell LA 70460
United States

Route 66 Marine
Eric Caamano
13458 S Western Ave.
Gardena, Ca 90249
United States

☎ 310-279-6482
✉ eric@route66marine.com

SOUTH AMERICA & CARRIBEAN

Costa Rica

Oceano Acuario Marino y Dulce SRL
Damaris Acuña
40501 San Rafael de Heredia,
contiguo a la municipalidad,
Centro Comercial El Campanario, Local #2,
Heredia
Costa Rica

@ oceanoacuariomyd.com
☎ +506 87148297
✉ ventas@oceanoacuariomyd.com

Brazil

FAUNA MARIN BRAZIL
ATT GUTO CYPRIANO
Rua Pedro Alves, 307 – Galpão CET LOGISTICS
Bairro Santo Cristo – Rio de Janeiro – RJ CEP 20220-283
Brasil

ASIA & PACIFIC

Japan

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LSS Laboratory Co. Ltd.
3-17-8 Minami-Machida-shi
194-0005 Tokyo

@ e-lss.jp
✉ lsslaboratory.ocnk.net/contact

Hong Kong

WIYL LTD
5A, Block A, Vita Tower,
29 Wong Chuk Hang Road
Hong Kong

@ exotic-aqua.com
☎ +852 2668 3900
✉ info@exotic-aqua.com

New Zealand

EasternMarine Aquariums Ltd
21/114 Wiri Station Road Wiri
2104 Auckland

@ easternmarineaquariums.co.nz
☎ +64 0800 102444
✉ info@easternmarineaquariums.co.nz

Singapore

DE Aquatic Pte Ltd
11 Kaki Bukit Road 1
#03-06
Eunos Technolink
Singapore 415939

臺灣 / Taiwan

一級商品有限公司
武光路富光四巷109-1
41404台中市
臺灣

TIER ONE MERCHANDISE LIMITED
Fuguang 4th Ln., Wuguang Rd. No. 109-1
41404 Taichung City
Taiwan

ราชอาณาจักรไทย / Thailand

Worldwidereef
เจเจ พลาซ่า โซน D 178-179
อำเภอลาดยาว ยะตุยัก
10900 กรุงเทพมหานคร
ประเทศไทย

Worldwidereef
JJ Plaza Zone D 178-179
Ladyaow Jatujak District
10900 Bangkok
Thailand

Việt Nam / Vietnam

Reef Rite
136 Đường số 83
Phường Thạnh Mỹ Lợi
Quận 2
Hồ Chí Minh
Hochiminh City
Vietnam

Reef Rite
136 Street No. 83
Thanh My Loi Ward
Thu Duc City
Việt Nam

AFRICA

South Africa

Reef Critters (Pty) Ltd
Nicholas Schaff
Plot 111 Main Service Road
Kibler Park
Johannesburg
South Africa
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